

# SCU-1800 firmware upgrade

## Obtaining the firmware

You can download the firmware file from StrataSync (make sure you have permission to download the file). Alternatively, you can request a link to download the firmware from the [CATVSupport@viavisolutions.com](mailto:CATVSupport@viavisolutions.com) team.

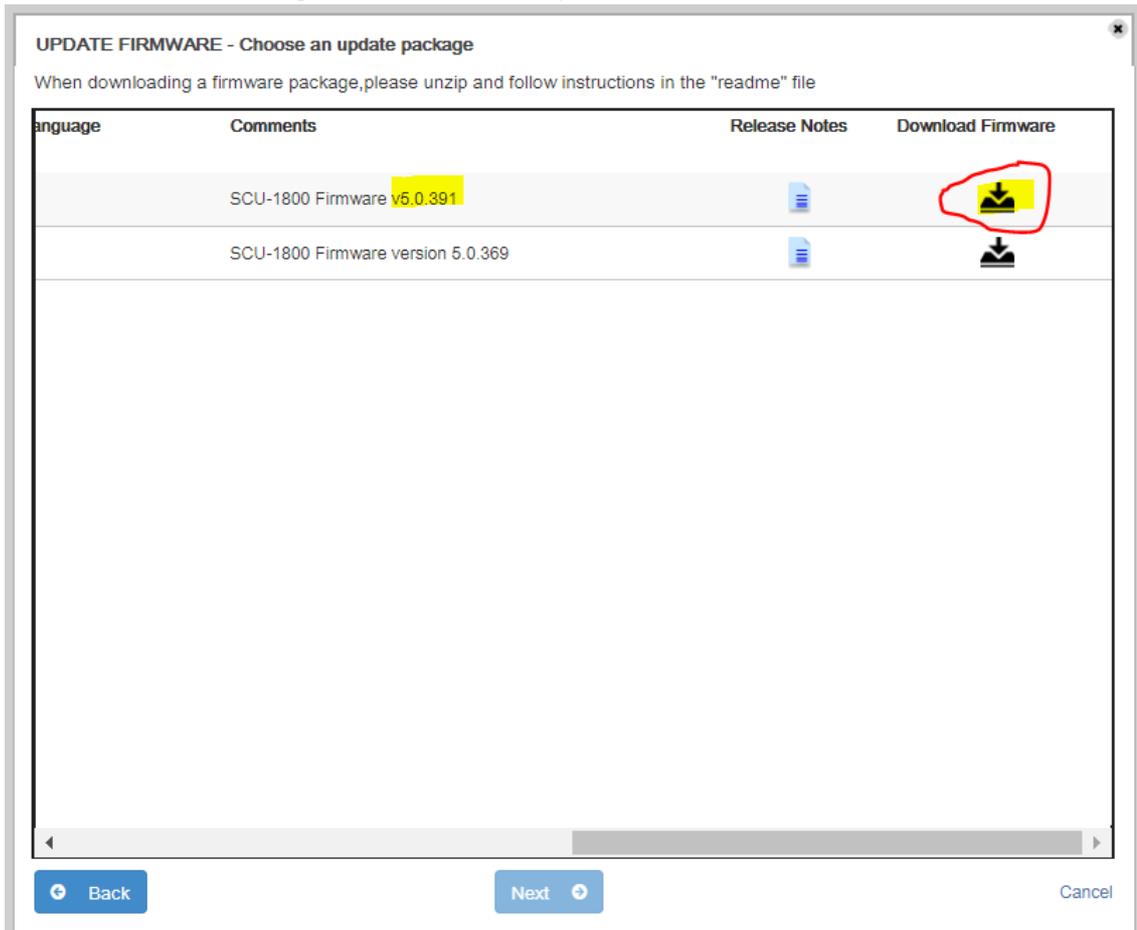
## Downloading the firmware from StrataSync *(make sure you have permissions to download the firmware)*

- Go to Assets -> Update Firmware -> Select "Online Updates" -> Select an asset type to view available online updates -> select "SCU" -> then "Next"

The screenshot shows the StrataSync web application interface. The main navigation bar includes 'Dashboard', 'Assets', 'Test Data', 'People', 'Organizations', 'Work Orders', 'Reports', 'Licenses', and 'What's New'. The left sidebar displays asset statistics: 205 StrataSync Enabled, 2 User Defined, 126 Modules, and 0 Accessories. A 'Sync Status' pie chart is also visible. The central focus is a modal dialog titled 'UPDATE FIRMWARE - Select an update method'. The dialog prompts the user to 'Select a method and press next button to proceed'. It offers two options: 'Online updates' (selected) and 'Upload package'. Below this, there is a dropdown menu labeled 'Select an asset type to view available online updates:' with 'SCU' selected. A 'Next' button is highlighted at the bottom of the dialog, and a 'Cancel' button is located at the bottom right.

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- In the Update Firmware – Choose an update package window -> scroll to right -> and click on the download box that corresponds to the firmware you want to download



## Once you have the firmware downloaded to your computer

- Login to your SCU-1800 unit
- Go to Settings -> Firmware -> Under Firmware Upgrade -> Click on “choose file” -> select the SCU upgrade file you previously downloaded in your computer -> follow on-screen instructions -> upgrade unit (wait for about 10 minutes for the upgrade to complete, before you refresh the web page)

